



Invitation to Tender (ITT) for

Provision of Satellite Communications Equipment and Airtime Services under a 3 Year Framework Agreement

REF: DUB-LGD-49695

GOAL is completely against fraud, bribery and corruption.

GOAL does not ask for money for bids.

If you have any serious concern over wrongdoing, please report it at www.safecall.co.uk/report or email goal@safecall.co.uk. All information is treated confidentially by Safecall and you may remain anonymous if you wish

1 ABOUT GOAL

Established in 1977, GOAL is an international humanitarian and development agency committed to working with communities to achieve sustainable and innovative early response in crises and to assist them to build lasting solutions to mitigate poverty and vulnerability. For more information on GOAL and its operations please visit <https://www.goalglobal.org/>.

GOAL delivers lifesaving and resilience-focused programmes across multiple countries in **Africa, the Middle East, and Latin America**, operating in fragile, conflict-affected, and climate-vulnerable contexts. Its core sectors of activity include Water, Sanitation and Hygiene (WASH); Health; Nutrition; and related areas such as food security, livelihoods, and emergency response, with a strong emphasis on community-led approaches, accountability, and sustainable impact.

This is an Invitation to Tender to establish a Global Framework Agreement for Satellite Communications Equipment and associated Airtime Services. Satellite Communications are a critical enabler of GOAL Global's humanitarian operations, ensuring reliable, secure connectivity in remote, fragile, and crisis-affected contexts where terrestrial telecommunications are often unavailable, unreliable, or disrupted.

Satellite Communications Equipment supports GOAL's rapid emergency response, real-time coordination, and operational continuity during disasters and conflict, while enabling effective programme delivery, monitoring, and accountability in long-term development settings. It is also essential to staff safety and duty of care, providing resilient communications in volatile environments. As such, satellite connectivity represents a core operational capability underpinning GOAL Global's effectiveness, security, and impact worldwide.

2 PROPOSED TIMELINES

ITT – DUB-LGD-49695 Provision of Satellite Communications Equipment and Airtime Services

Line	Item	Date, Time and Time Zone
1	ITT published	Thursday, 21st May 2026
2	Closing date for clarifications	17:00 Hrs Irish Standard Time, Friday, 5th June 2026
3	Closing date and time for receipt of tenders	17:00 Hrs Irish Standard Time, Saturday, 20th June 2026
4	Tender opening date	Monday, 22nd June 2026

3 OVERVIEW OF REQUIREMENTS

GOAL invites prospective suppliers to submit their tenders for:

Lot	Items
1) Hardware	Satellite Phones
	Broadband Global Area Network (BGAN) Terminals
	Very Small Aperture Terminals (VSAT)
2) Airtime	Satellite Phone Airtime
	Broadband Global Area Network (BGAN) Airtime
	Very Small Aperture Terminals (VSAT) Airtime
3) Personnel Tracking	Ruggedised Satellite Personal Tracker
	Personal Tracking Software or App

GOAL invites prospective suppliers to submit tenders that meet or exceed GOAL's requirements as outlined in Annex 1 - Statement of Requirements

4 TYPE OF CONTRACT

Following this procurement process, GOAL aims to sign a Framework agreement for a period of 3 Years.

Note that a framework agreement (FWA) is an agreement with a single supplier (or group of suppliers) to establish terms governing contracts that may be awarded during the period of the FWA. GOAL, as contracting authority, does not guarantee any volume of orders under FWAs as all purchases will be based on the needs and activities of GOAL.

To participate in the FWA, respondents will need to be successful in this tender exercise. When a FWA is established with a supplier, the purchasing mechanism will be based on a Purchase Order or a call-off contract. Each Purchase Order will be an individual contract based on the agreed terms in the FWA.

In case of establishing a multi-supplier Framework Agreement the purchasing mechanism will be decided at the time of contract award, with individual orders placed according to GOAL's internal priorities at the time of order.

5 TERMS OF THE PROCUREMENT

5.1 PROCUREMENT PROCESS

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- 5.1.1 This competition is being conducted under GOAL's International procedure.
- 5.1.2 The contracting authority for this procurement is GOAL.
- 5.1.3 Any contracts or agreements that may arise from it may be funded by multiple donors and therefore are bound by the regulations of those donors.

5.2 CLARIFICATIONS AND QUERY HANDLING

GOAL has taken care to be as clear as possible in the language and terms it has used in compiling this ITT. Where any ambiguity or confusion arises from the meaning or interpretation of any word or term used in this document or any other document relating to this tender, the meaning and interpretation attributed to that word or term by GOAL will be final. GOAL will not accept responsibility for any misunderstanding of this document or any others relating to this tender.

Requests for additional information or clarifications can be made before the deadline noted in section 2 above, and no later. Any queries about this ITT should be addressed in writing to GOAL via email at clarifications@goal.ie with the reference **DUB-LGD-49695** Clarifications and answers shall be published online at www.goalglobal.org/tenders in a timely manner.

5.3 CONDITIONS OF TENDER SUBMISSION

- 5.3.1 Tenders must be completed in English.
- 5.3.2 Tenderers must respond to all requirements set out in this ITT and complete their bid in the response format outlined in Section 7.
- 5.3.3 Failure to submit tenders in the required format will, in almost all circumstances, result in the rejection of the bid.
- 5.3.4 Tenderers must disclose all relevant information to ensure that all tenders are fairly and legally evaluated. Additionally, tenderers must provide details of any implications they know or believe their response will have on the successful operation of the contract or on the normal day-to-day operations with GOAL. Any attempt to withhold any information that the tenderer knows to be relevant or to mislead GOAL and/or its evaluation team in any way will result in the disqualification of the tender.
- 5.3.5 Tenders must detail all costs identified in this ITT. Additionally, tenders must detail any other costs whatsoever that could be incurred by GOAL in the usage of services and/or the availing of options that may not be explicitly identified/requested in this ITT. Tenderers' attention is drawn to the fact that, in the event of a Contract/ Framework Agreement being awarded to them, the attempted imposition of undeclared costs will be considered a condition for default.
- 5.3.6 Any conflicts of interest (including any family relations to GOAL staff) involving a tenderer must be fully disclosed to GOAL particularly where there is a conflict of interest in relation to any recommendations or bids put forward by the tenderer.
- 5.3.7 GOAL will not be liable in respect of any costs incurred by respondents in the preparation and submission of tenders or any associated work effort.
- 5.3.8 GOAL will conduct this tender, including the evaluation of responses and final awards in accordance with the detail set out at in the Evaluation process. Tenders will be opened by at least three designated officers of GOAL.
- 5.3.9 GOAL is under no obligation to accept the lowest or any other bid received in response to this tender and reserves its right to reject any or all the bids(part/full) including incomplete bids without assigning reason whatsoever.
- 5.3.10 GOAL reserves the right to split the award of this contract between different bidders in any combination it deems appropriate, at its sole discretion.
- 5.3.11 The tenderer shall seek written approval from GOAL before entering into any sub-contracts for the purpose of fulfilling this contract. Full details of the proposed subcontracting company and the nature of envisioned engagement of sub-contractor/s into this contract shall be included in tenderer's bid.
- 5.3.12 GOAL reserves the right to refuse any subcontractor that is proposed by the bidder.

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- 5.3.13 GOAL reserves the right to negotiate with the bidder who has submitted the lowest Bid that fully meets the technical requirements, for the purpose of seeking revisions of such Bid to enhance its technical aspects and/or to reduce the price.
- 5.3.14 Information supplied by respondents will be treated as contractually binding. However, GOAL reserves the right to seek clarification or verification of any such information.
- 5.3.15 GOAL reserves the right to terminate this competition at any stage.
- 5.3.16 Unsuccessful tenderers will be notified.
- 5.3.17 GOAL's standard payment terms are by bank transfer within 30 days after satisfactory implementation and receipt of documents in order. Satisfactory implementation is decided solely by GOAL.
- 5.3.18 This document is not construed in any way as an offer to contract.
- 5.3.19 GOAL and all contracted suppliers must act in all its procurement and other activities in full compliance with donor requirements. Any contract(s) that arise from this ITT may be financed by multiple donors and those donors and/or their agents have rights of access to GOAL and/or any of its suppliers or contractors for audit purposes. These donors may also have additional regulations that it is not practical to list here. Submission of an bid under this ITT assumes Tenderer acceptance of these conditions.
- 5.3.20 **Terrorism and Sanctions:** GOAL does not engage in transactions with any terrorist group or individual or entity involved with or associated with terrorism or individuals or entities that have active exclusion orders and/or sanctions against them. GOAL shall therefore not knowingly purchase supplies or services from companies that are associated in any way with terrorism and/or are the subject of any relevant international exclusion orders and/or sanctions. If you submit a bid based on this request, it shall constitute a guarantee that neither your company nor any affiliate or a subsidiary controlled by your company are associated with any known terrorist group or is/are the subject of any relevant international exclusion order and/or sanctions. A contract clause confirming this may be included in an eventual purchase order based on this request.
- 5.3.21 GOAL requires all contracted suppliers and sub-contractors to observe the highest standard of ethics during the procurement process, selection and contract execution of goal's contracts, and refrain from fraud and corruption. GOAL has zero tolerance for fraud, bribery or corruption in any form and will reject any bids if the organization determines that the bidding company, any of its personnel, or its sub-contractors, has, directly or indirectly, engaged in corrupt, fraudulent, collusive, coercive, or obstructive practices in competing for the contract in question;

5.4 QUALITY CONTROL

3rd party companies may be contracted by GOAL to carry out random quality inspections of work carried out by the contracted party. The cost of the quality control inspections will be covered by GOAL.

GOAL may choose to visit vendors' premises, including sub-contractors (if any) to perform additional checks as part of the evaluation process. Vendors will be notified in advance of a visit.

5.5 SUBMISSION OF TENDERS

Submission method to be outlined clearly below: 1) electronic bids

Tenders must be delivered in the following way:

1. Electronically with your financial and technical offers separate emails for financial and technical offers to hqtenders@goal.ie and in the subject field state:
 - a) **Enter full title of procurement i.e. DUB-LGD- 49695 Provision of Satellite Communications Equipment and Airtime Services**
 - b) **Name of your firm with the title of the attachment**
 - c) **Number of emails that are sent e.g. 1 of 3, 2 of 3, 3 of 3**

All documents attached to emails must be in PDF or scan form. Any excel or word documents must be accompanied by a PDF or scan version of the document.

Links to share drives will not be accepted unless it is necessary due to file size. All documents submitted via links to shared drive must not be modified after the closing date and time for the receipt of bids (timestamp must clearly indicate that they haven't been modified). Documents submitted via links to a shared drive that have been modified after the closing date and time will not be accepted.

! Proof of sending is not proof of receipt. Late delivery will result in your bid being rejected. All information provided must be perfectly legible.

5.6 TENDER OPENING MEETING

Tenders will be opened as per Section 2 Proposed Timelines above at the following location:

<p>GOAL</p> <p>Carnegie House</p> <p>Library Road</p> <p>Dun Laoghaire, A96 C7W7</p> <p>Co. Dublin</p> <p>Ireland</p>

One authorised representative of each tenderer may attend the opening of the bids. Companies wishing to attend are requested to notify their intention by sending an e-mail at least 48 hours in advance to the following e-mail address: procurement@goal.ie This notification must be signed by an authorised officer of the tenderer and specify the name of the person who will attend the opening of the bids on the tenderer's behalf.

6 EVALUATION PROCESS

6.1 EVALUATION STAGES

Tenderers will be considered for participation in the Contract subject to the following qualification process:

Phase #	Evaluation Process Stage	The basic requirements with which bids must comply with
<p><i>The first phase of evaluation of the responses will determine whether the tender has been submitted in line with the administrative instructions and meets the essential criteria. Only those tenders meeting the essential criteria and do not fall under any of the listed exclusion criteria will go forward to the second phase of the evaluation.</i></p>		
1	Administrative instructions	<p>1. Closing Date: Bids must have met the deadline stated in section 2 of these Instructions to Tenderers, or such revised deadline as may be notified to Tenderers by GOAL. Tenderers must note that GOAL is prohibited from accepting any bids after that deadline.</p> <p>2. Submission Method:</p>

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		<p>Bids must be delivered in the method specified in section 5.5 of this document. GOAL will not accept responsibility for tenders delivered by any other method. Responses delivered in any other method may be rejected.</p> <p>3. Format and Structure of the Bids: Bids must conform to the Response Format laid out in section 7 of these Instructions to Tenderers or such revised format and structure as may be notified to Tenderers by GOAL. <u>Failure to comply with the prescribed format and structure may result in your response being rejected at this stage.</u></p> <p>4. Confirmation of validity of your bid: The Tenderers must confirm that the period of validity of their bid is not less than 90 (ninety) calendar days.</p>
2	Essential Criteria	<ol style="list-style-type: none"> 1. The supplier must demonstrate at least three (3) years’ experience delivering satellite communications to humanitarian, disaster-response, or fragile-context operations in remote or infrastructure-compromised locations. 2. The supplier must be able to supply satellite hardware and the associated airtime/subscriptions within a single commercial offering, including ongoing service management. 3. The supplier must support multiple satellite networks or technologies, such as Starlink, VSAT, BGAN, and satellite phones (Iridium, Inmarsat, Thuraya), and be able to advise on best-fit deployment to ensure a solution/coverage for all GOAL countries. 4. The supplier must demonstrate the ability to deploy, support, and troubleshoot satellite services remotely, including out of hours technical support during emergencies. 5. Must be able to provide consolidated billing for Airtime. <p style="text-align: center;">Mandatory – Applicants must apply to both Lots 1 & 2. Lot 3 is optional</p>
<p><i>Each bid that conforms to the Exclusion and Essential Criteria will be evaluated according to the Award Criteria given below by GOAL.</i></p>		
3	Award Criteria	<p>Tenders will be awarded marks under each of the award criteria listed in this section to determine the best value for money bids.</p> <ol style="list-style-type: none"> 1. Quality – Maximum Marks 55% 2. Price - Maximum Marks 35% 3. Delivery / Lead Time – Maximum Marks 10% <p><i>Within your financial offer please include details of the lead time to supply the hardware offered and the lead time to provide SIMS and activate airtime.</i></p>
4	Due Diligence Checks	<p>Successful bidder/s will be screened in line with Anti-Terrorism and Sanction checks. GOAL will not contract with bidders who do not pass those checks as per clause 5.3.20 of this document.</p> <p>References and other checks will be completed, and quality assessed.</p>

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		In-depth review of financial accounts and other documents submitted will be completed; bidder is judged to have requisite financial stability and legal status.
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6.2 TENDER EVALUATION

GOAL is committed to the highest standards of fairness and equality across our organisation and ensures impartiality in tender evaluations. GOAL will convene a comprehensive evaluation team which may draw from diverse expertise including Finance, Logistics, Programmes, Donor Compliance and Internal Audit, as well as 3rd Party technical input.

During the evaluation period clarifications may be sought by e-mail from Tenderers. Clarifications may include testimonials from customers in support of particular aspects of a tender, whether such aspects are contained in the original submission or in subsequent responses to requests for clarification. Deadlines will be imposed for the receipt of such clarifications and failure to meet these deadlines may result in the disqualification of the tender or loss of marks. Responses to requests for clarification shall not materially change any of the elements of the tenders submitted. Unsolicited communications from tenderers will not be entertained during the evaluation period.

AWARD CRITERIA

Quality

Quality criteria will be used for evaluation of bids, all questions answered in Appendix 2 (Technical Questionnaire) will be marked out of 5 marks based on the following criteria.

Score	Guidance
0	No evidence of capability; no confidence in ability to deliver
1	Significant capability gaps; very low confidence due to unclear or weak technical approach
2	Basic capability but key elements missing; limited confidence in consistent delivery
3	Meets requirements; reasonable confidence in delivery of core services
4	Strong technical solution with enhancements; high confidence supported by evidence & methodology
5	Innovative solution; very high confidence with proven, repeatable success and clear differentiation

The Total available technical marks for each Lot will be:

Lot	Questions on Technical Questionnaire	Total Marks
Lot 1 (Hardware) and 2 (Airtime)	2, 3, 4, 5, 6, 7, 8, 9,	55
Lot 3 (Personnel Trackers and Software)	3, 9	15

Each bidder's total score will be calculated as a % based on the total marks awarded vs the total marks available for all Lots which they have bid for.

PLEASE LIST ANY 'HARDWARE' (GOODS) WHICH ARE DIRECTLY ASSOCIATED WITH THE SERVICE

Price:

All prices must be in Euro and a comprehensive and clear breakdown of prices must be shown as part of the financial offer.

Prices offered will be evaluated on full cost basis (including all fees and taxes). During the analysis of bids, if bids were not submitted in the required currency, we will convert all bids in Euro at the InforEuro rate for the date of bid opening. (See http://ec.europa.eu/budget/contracts_grants/info_contracts/inforeuro/index_en.cfm)

Marks for cost will be awarded on the inverse proportion principle (shown below):

$$\text{Score} = \text{points available} \times (\text{lowest price offered} / \text{bidder offer price})$$

ALL FINANCIAL OFFERS MUST BE MADE ON THE BASIS OF ‘BEST AND FINAL OFFER’.

7 RESPONSE FORMAT

All bids must conform to the response format laid out below.

By responding to this ITT, each Tenderer is required to accept the terms and conditions of this ITT. Should a Tenderer not comply with these requirements, GOAL may, at their sole discretion, reject the response.

If the Tenderer wishes to supplement their response to any section of the ITT specifications with a reference to further supporting material, this reference must be clearly identified, including section and page number.

SUBMISSION CHECKLIST

Line	Item	How to submit	Tick attached
1	Appendix 1- Company Information	Complete, sign and submit titled ‘Company Information’, in pdf format. Company Information found in ITT Document	
2	<p>Appendix 2 - Technical Offer in Tenderers own format but must include the following as a minimum</p> <p>Each section should be no more than 2 A4 pages in length</p> <p>1. Complete GOAL Technical Questionnaire see below</p> <p>2. Overview of billing method for airtime – please include in Appendix 3 – Financial Offer – note Post Paid Consolidated Invoicing, <i>split by GOAL Country is preferred</i></p> <p>3.Details of any after Sales service / warranties regarding equipment purchased under contract. Please outline in Appendix 2 – Technical Offer Please submit the following ISO Certificates (only if available): ISO9001</p>	<p>Complete, sign and submit titled ‘Technical offer’, in pdf format, please return in pdf format.</p> <p>Technical Questionnaire found in Appendix 2, attached as a separate document.</p>	

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	ISO27001		
3	<p>Appendix 3 - Financial Offer – Lots 1 & 2 are mandatory</p> <p>Lot 1: Provide quotes for each of the following: BGAN, VSAT, Satphones Include details of any accompanying accessories. Include indicative lead time to supply each item quoted for.</p> <p>Lot 2: Attach details of offered airtime & data subscription plans for post-paid charging based on active airtimes for emergency use with minimal monthly data/call volume. Include indicative lead time to activate sims for each airtime package offered.</p> <p>Lot 3: Attach details of Personnel Tracking devices, Software/App.</p>	<p>Complete, sign and submit titled 'Financial offer', in 3 separate pdfs, titled: Appendix 3 found in ITT document.</p> <p>'Lot 1 – Hardware'</p> <p>'Lot 2 – Airtime'</p> <p>'Lot 3 – Personal Tracking'</p> <p>PLEASE ATTACHED APPENDIX 3 – FINANCIAL OFFER AS A SEPARATE PDF</p> <p>PLEASE LIST ANY 'HARDWARE' (GOODS) WHICH ARE DIRECTLY ASSOCIATED WITH THE SERVICE</p>	
4	Appendix 4 - GOAL Terms and Conditions	Complete, sign, stamp and submit titled 'GOAL Terms and Condition'. Attached as separate document.	
5	Appendix 5- GOAL Code of Conduct	Complete, sign, stamp and submit titled 'GOAL Code of Conduct'. Attached as a separate document.	
6	<p>Copy of SLA regarding airtime Covering items:</p> <ol style="list-style-type: none"> 1. Training 2. Customer support 3. Emergency hotline for urgent requests e.g. Phone & SIM activation, Phone & SIM replacement 	Attach as separate document(s).	
7	Annex 1 – Statement of Requirements	Located in ITT Document	
8	Annex 2 – Framework Agreement Template	Attached as a separate document	
9	Copy of the most recent fiscal year AUDITED Financial Statements, including details of profit and loss and cash flow.	Attach as separate documents and submit titled 'Audited Financial Accounts'.	

APPENDIX 1 – COMPANY INFORMATION

Company Name		
Registered address of the prime Tenderer		
Year Established		
Please state the name of any other persons/organisations (except your company) who will benefit from this contract (GOAL compliance matter)		
Parent company		
Ownership		
Do you have associated companies? Tick relevant box. If YES – provide details for each company in the line below.	Yes/No	
Associated company details (if applicable)		
If successful, do you agree to work under GOAL’s Terms and Conditions of contract (attached as Appendix 4).	Yes/No	Comments/Attachments
If successful, do you agree to sign the contract as per GOAL’s contract template (attached as Appendix 5)	Yes/No	Comments/Attachments
If successful, do you agree to abide by GOAL’s Supplier code of conduct for the delivery of goods/services/works? (attached as Appendix 5)	Yes/No	Comments/Attachments

1.1 PROFESSIONAL OR CORPORATE MEMBERSHIPS

Please supply details of any relevant external professional bodies that your company or company staff are registered with. Please attach copies of the relevant certificates or memberships and use more lines if necessary:

No	Name of the body	Year of registration	Membership Number
1			
2			
3			
4			

1.2 PROFILE

Tenderers should note that the information requested below will be required under the Legal, Economic and Financial Criteria. In total the answers to these questions should take no more than 2 pages

No	Description	Response
1	Where the Supplier proposes to use subcontractors or resellers/ distributors in the execution of the agreement this section should include details of the quality assurance mechanisms used by the Supplier to monitor the activities of its subcontractors or resellers/ distributors. Suppliers should note that commitment to quality, as evidenced by the existence of such quality control procedures, will be used as a Qualification Criteria	
2	Any other relevant information	

1.3 REFERENCES

At least two (2) relevant references who may be contacted on a confidential basis to verify satisfactory execution of contracts must be supplied. These references may not be GOAL personnel or related to a GOAL contract. Respondents should supply this information for each of the references in the following format:

1	Name	
	Organisation	
	Address	
	Phone	
	Fax	
	Email	
	Nature of supply	
	Approximate value of contract	
2	Name	
	Organisation	
	Address	
	Phone	

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	Fax	
	Email	
	Nature of supply	
	Approximate value of contract	
3	Name	
	Organisation	
	Address	
	Phone	
	Fax	
	Email	
	Nature of supply	
	Approximate value of contract	
4	Name	
	Organisation	
	Address	
	Phone	
	Fax	
	Email	
	Nature of supply	
	Approximate value of contract	

By including the above information, tenderers confirm that they have consent from the data subject to share this information with GOAL for the purpose of providing a reference, to allow GOAL to analyse offers and award a contract under this tender; and that the data subject understands that the personal data may be shared internally within GOAL and externally if required by law and donor regulations; and may be stored for a period of up to 7 years from the award of contract.

1.4 Declaration re Personal and Legal circumstances

THIS FORM MUST BE COMPLETED AND SIGNED BY A DULY AUTHORISED OFFICER OF THE TENDERERS' ORGANISATION. Please tick Yes or No as appropriate to the following statements relating to the current status of your organisation		Yes	No
1	The Tenderer is bankrupt or is being wound up or its affairs are being administered by the court or has entered into an arrangement with creditors or has suspended business activities or is in any analogous situation arising from a similar procedure under national laws and regulations		

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2	The Tenderer is the subject of proceedings for a declaration of bankruptcy, for an order for compulsory winding up or administration by the court or for an arrangement with creditors or of any other similar proceedings under national laws and regulations		
3	The Tenderer, a director or Partner, has been convicted of an offence concerning his professional conduct by a judgement which has the force of res judicata or been guilty of grave professional misconduct in the course of their business		
4	The Tenderer has not fulfilled its obligations relating to the payment of taxes or social security contributions in Ireland or any other State in which the tenderer is located		
5	The Tenderer, a director or Partner has been found guilty of fraud		
6	The Tenderer, a director or Partner has been found guilty of money laundering		
7	The Tenderer, a director or Partner has been found guilty of corruption		
8	The Tenderer, a director or Partner has been convicted of being a member of a criminal organisation		
9	The Tenderer, a director or Partner is under investigation or has been sanctioned within the preceding three (3) years by any national authority of a United Nations Member State for engaging or having engaged in proscribed practices, including but not limited to: corruption, fraud, coercion, collusion, obstruction, or any other unethical practice.		
10	The Tenderer has been guilty of serious misrepresentation in providing information to a public buying agency		
11	The Tenderer has contrived to misrepresent its Health & Safety information, Quality Assurance information, or any other information relevant to this application		
12	The Tenderer has colluded between themselves and other tenderers (a bidding ring), and/or the Tenderer has had improper contact or discussions with any member of GOAL staff and/or members of their family		
13	The Tenderer is fully compliant with the minimum terms and conditions of the Employment Law and with all other relevant employment legislation, as well as all relevant Health & Safety Regulations in the countries of registration and operations		
14	The Tenderer has procedures in place to ensure that subcontractors, if any are used for this contract, apply the same standards.		
15	Consistent with numerous United Nations Security Council resolutions including S/RES/1269 (1999), S/RES/1368 (2001) and S/RES/1373 (2001), GOAL is firmly committed to the international fight against terrorism, and in particular, against the financing of terrorism. It is the policy of GOAL to seek to ensure that none of its funds are used, directly or indirectly, to provide support to individuals or entities associated with terrorism. In accordance with this policy, the Tenderer undertakes to use all reasonable efforts to ensure that it does not provide support to individuals or entities associated with terrorism.		

I certify that the information provided above is accurate and complete to the best of my knowledge and belief.

I understand that the provision of inaccurate or misleading information in this declaration may lead to my organisation being excluded from participation in future tenders.

Date	
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Name	
Position	
Telephone number	

Note that winning bidder/s will be required to submit further information as part of supplier registration process before finalisation of contract award.

By submitting a bid under this Invitation to Tender (ITT) DUB-LGD-49695, the bidder hereby asserts that the following statements are correct at the time of submission; and further undertakes to inform GOAL of any changes in status of these matters.
<p>The bidder is not bankrupt or is being wound up, neither are its affairs are being administered by the court nor has entered into an arrangement with creditors or has suspended business activities or is in any analogous situation arising from a similar procedure under national laws and regulation.</p> <p>The bidder is not the subject of proceedings for a declaration of bankruptcy, for an order for compulsory winding up or administration by the court or for an arrangement with creditors or of any other similar proceedings under national laws and regulations.</p> <p>Neither the bidder, a director or Partner, has been convicted of an offence concerning his professional conduct by a judgement which has the force of res judicata nor been guilty of grave professional misconduct in the course of their business.</p> <p>The bidder has fulfilled all its obligations relating to the payment of taxes or social security contributions in Ireland or any other state or country in which the tenderer is located or doing business.</p> <p>Neither the bidder, a director or Partner has been found guilty of fraud, money laundering, corruption; convicted of being a member of a criminal organisation; nor of serious misrepresentation in providing information to a public buying agency</p> <p>The bidder has not contrived to misrepresent its Health & Safety information, Quality Assurance information, or any other information relevant to this application.</p> <p>That all data subjects have specifically consented to the use and storage of their data by GOAL for the purpose of analysing the bids and awarding a contract under this tender; and further understood that the personal data may be shared internally within GOAL and externally if required by law and donor regulations; and may be stored for a period of up to 7 years from the award of contract.</p>

I confirm that my bid has a validity of 90 of days. *If your bid does not have this validity, please state what bid validity you offer.*

I confirm that the bid and the costs provided to accompany it are an accurate reflection of the costs that will be charged to GOAL according to the information provided in this Invitation to Tender; and that there are no other costs associated. I also confirm that I have the authority to sign on behalf of the company that is bidding.

Signed:			
Print name:		Position:	
Company Name:		Date:	
Address:			

APPENDIX 2 - TECHNICAL OFFER /QUESTIONNAIRE

Attached as a separate document

APPENDIX 3 - FINANCIAL OFFER

Please attach as a separate document, in pdf format

LOT 1 - HARDWARE - MANDATORY

LOT 2 - AIRTIME - MANDATORY

LOT 3 –PERSONNEL TRACKING - OPTIONAL

PLEASE LIST ANY 'HARDWARE' (GOODS) WHICH ARE DIRECTLY ASSOCIATED WITH THE SERVICE

APPENDIX 4 - GOAL TERMS AND CONDITIONS

Attached as a separate document.

APPENDIX 5 - GOAL SUPPLIER CODE OF CONDUCT

Attached as a separate document.

ANNEX 1- STATEMENT OF REQUIREMENTS

Attached as a separate document.

GOAL Technical Requirements for Satellite Communications

Minimum Technical Standards		
Lot	Item	Specs or Award Criteria
Lot 1 - Hardware	Satphones	A portable rugged satellite phone handset
		Able to be used by staff with limited technical knowledge.
		A solution provided for all GOAL countries/regions.
	BGAN	A portable rugged satellite phone handset
		Able to be used by staff with limited technical knowledge.
		Coverage in all GOAL countries/regions.
		Min 492kbps Download/200kbps Upload
	VSAT	Designed for semi-permanent installation
		Able to be installed with limited technical knowledge
		Able to be used by staff with limited technical knowledge
		Minimum 20mbps Download/10mbps Upload
	Lot 2 - Airtime	Satphones
BGANs		Customer service with quick activation/deactivation
VSAT		Airtime options suitable for Emergency Use
Lot 3 Personnel Tracking	Tracker Device	A small portable rugged tracking device
		Subtle appearance for security
		Coverage in all GOAL countries/regions
		Regular reporting of position via satellite network
	Software/App	SOS button or alert feature
		Setup Geofences or No-Go zones with alerts
		Alert personnel of incidents in their vicinity or route
		'Check-in' functionality at periodic intervals

The Hardware and Airtime provided by suppliers must meet the following minimum requirements:

The pricing evaluation will be based on the annual forecasted requirements by country office for Post Paid Airtime, which is expected to be as follows:

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Active Post-Paid Equipment			
Country	Satphone (Iridium)	Satphone (Thuraya)	BGAN's
Syria	7		
Sudan	10		
South Sudan	12		1
Uganda	4	1	
Zimbabwe	1	2	
Niger	6		
Sierra Leone	4		
Haiti		3	
Honduras		4	1
Global Emergency Response	2	1	4

VSAT solutions and pricing offered must be able to provide at least the same bandwidth as the current solutions (Starlink) in place at each location listed below:

Active Starlink Services		
Country	Location (office name)	Connection (service package)
Niger	Niamey	Entreprise Local Priority 2To
Niger	Zinder	Entreprise Local Priority 2To
Niger	Ouallam	Entreprise Local Priority 1To
Niger	Ayorou	Entreprise Local Priority 1To
Zimbabwe	Gutu	Priority - 1TB
Zimbabwe	Plumtree	Priority - 1TB
Sudan	KUTUM Office (Kasab)	Global Roaming
Sudan	Abujebeha (ABJ Office)	Global Roaming
Sudan	Talodi Office	Global Roaming
Sudan	Umbaru Office	Global Roaming
Sudan	Dilling Office	Global Roaming
Sudan	Kadugli Office	Global Roaming
Sudan	Tawila Office	Roam-Unlimited
Sudan	Tina office	Global Roaming
Haiti	PAP	STARLINK Business 2000
Haiti	CARR	STARLINK Business 1000
Haiti	JER	STARLINK Business 1000
South Sudan	Kuajok	Residential Service Plan
South Sudan	Kuajok SMOH	Local Priority -1TB
South Sudan	Gogrial East CHD	Local Priority -1TB
South Sudan	Gogrial West CHD	Local Priority -1TB
South Sudan	Twic CHD	Local Priority -1TB
South Sudan	Abyei SMOH	Local Priority -1TB

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South Sudan	Abyei CHD	Local Priority -1TB
Honduras	Puertos Lempira	Residential Package

ANNEX 2 - GOAL FRAMEWORK AGREEMENT CONTRACT TEMPLATE

Attached as a separate document.