

**Appendix 2: Technical Questionnaire**

**Instructions for Bidders:**  
 Please complete the following questionnaire in full. Ensure that all responses are supported by appropriate documentation where applicable. Responses will be evaluated against the criteria set out in the ITT document.

1. **General Information**

|  |  |  |
| --- | --- | --- |
| a) | Supplier Name |  |
| b) | Which services are you bidding to supply | ☐ Microsoft 365 Tenant Backup  ☐ Server Backup of On Premise and Cloud Servers |
| c) | Proposed Backup Storage Locations |  |

1. **Certifications**
2. Please outline below which Information Security certifications your company has achieved:

|  |  |  |  |
| --- | --- | --- | --- |
| **Certification** | **YES** | **NO** | **Date Achieved** |
| ISO 27001 Information Security Management | ☐ | ☐ |  |
| ISO 27017 Information Security Management | ☐ | ☐ |  |
| ISO 27701 Information Privacy Management |  |  |  |
| AICPA SOC 2 |  |  |  |
| Cyber Essentials | ☐ | ☐ |  |
| NIS2 Compliant |  |  |  |
| ISAE 3402 Compliant |  |  |  |

1. Please state any other relevant certifications of qualifications relevant to the Cloud Backup Services being provided:

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|  |

1. **Past Experience**

Please provide evidence of your experience of providing Cloud Backup Services. Contract examples should ideally be relevant to GOAL’s requirements covering similar scope and scale of backup services.

|  |  |  |  |
| --- | --- | --- | --- |
|  | **Contract Example 1** | **Contract Example 2** | **Contract Example 3** |
| **Customer Name** |  |  |  |
| **Customer Industry** |  |  |  |
| **Customer Locations** |  |  |  |
| **Contract Start Date** |  |  |  |
| **Contract End Date** |  |  |  |
| **Number of Users** |  |  |  |
| **Total Backup Storage (TB)** |  |  |  |

Please note that bidders may subsequently be required to provide documentary evidence or references to validate the contract examples provided.

1. **Value Add Services**

Please provide details of any added value services that you can provide, including any additional capabilities not already covered by GOAL’s Statement of Requirements or Technical Questionnaire.

|  |
| --- |
| Enter Response Here |

### **Declaration Statements**

As part of our submission to this Invitation to Tender, we hereby confirm the following:

1. **Compliance with Specifications**  
    We confirm that all services offered in this tender comply with the Statement of Requirements outlined in Annex 1 and any variations to the Statement of Requirements have been clearly declared in our completed Appendix 3 submitted with this Tender response.
2. **Authenticity and Accuracy**  
    We confirm that all information provided in this tender response is accurate, complete, and truthful, and we understand that any false declaration may result in disqualification.

|  |  |
| --- | --- |
| **Declaration Box** | |
| **Name** |  |
| **Signature** |  |
| **Date** |  |