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| **DATE of Clarification**  **# 1**  **28 FEB 2023** | **Question** | **Answer** |
| 1 | Can you provide more detail into the sharepoint integration you refer to? | Our current internal booking approval system is through MS Sharepoint. This is linked to our travel agents booking portal. GOAL wishes to connect to the provider’s data in as automated way possible. GOAL would hopefully have a way to:   1. Input data automatically 2. Export data automatically   This is not an obligatory requirement. If you have an API for your portal you could mention this in this section and your API would be able to speak directly with our SharePoint List |
| 2 | For the itinerary exercise, do we only need to complete the table and provide screenshots? Or would you also like us to provide accompanying full quotations too? | In this exercise we would like to see the screenshots with date visible. Full Quotations are acceptable also. |
| 3 | We have to convert our ‘Technical and Financial Offer’ response from a word document into an excel. This means any content other than plain text will be difficult to include. In this instance can we also add a separate appendix to accompany the excel document? | Yes, you can use your own format. |
| 4 | Do you have a target decision and launch date for this contract? | GOAL is hoping to have this contract signed by end of August, and transition time including training to be done by end of October 2023. |
| 5 | Will there be a presentation stage for shortlisted bidders? | Yes, all shortlisted suppliers will be invited to present their Online booking Tool and how to integrate this to GOAL operating system. |
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